

We're committed to protecting your privacy. This policy details what personal information we collect and why we collect it, how we use your information and how you can access and update it.

Who we are

We are Konekt Group Ltd. Our registered business address is 9 Wimpole Street, London, Greater London, United Kingdom, W1G 9SR.

What information do we collect about you?

We collect information while you use our website and when you get in touch or sign up to our services. The personal information we collect from you while using the site includes your IP address and information about what pages are accessed and when. Website usage information is collected using cookies (see below).

If you contact us or sign up to our email newsletter, we will also collect your name and email address, which will be stored in our 3rd party email newsletter system.

By placing an order for delivery or collection over the telephone or our website, we will also collect your name, address, email and telephone number – these are used only for transactional purposes, but you will be given the option to register for our marketing communications at the same time as placing your order. These preferences can be updated at any time via our website, or telephone +44 (0)207 272 9729 or by emailing us at GDPR@konekt.group with your change request.

We have put in place suitable physical, electronic and managerial procedures to safeguard the information we collect. Any personal information is kept private and securely stored until a time it is no longer needed, or until you request that we remove it from our records. However, we will continue to hold indefinitely any transactional information, including contact details, on our database, as we are required to do so by law, although contact details can be changed on request at any time via the methods described above.

How will we use the information about you?

If you subscribe to our email newsletter, we will contact you by email with news, offers, events information and other updates we think you might be interested in from Konekt Group. Newsletters sent from our email service provider may record subscriber data relating to engagement. If you place an order on our website, we will use the details to contact you by email or telephone in relation to your order.

If you place an order via our website, we will use your information to process your order or enquiry and keep you updated on its progress and request feedback. We may also use your postal address to send you a Konekt Group brochure or other printed communication.

Unsubscribing

You can unsubscribe from our email list or update your preferences at any time by using the unsubscribe or preferences links in any email we send you. To unsubscribe from emails or from printed mailing lists, you can also email GDPR@konekt.group or call us on +44 (0)207 272 9729. You may also write to us at Konekt Group, 7 Albert Mews, Albert Road, N43RD.

Data Privacy

We will never rent, lease or sell this data to other companies or individuals. We will only transfer your personal information to a third-party if required by law to do so.

If you are unhappy with how we have collected or used your data, you have the right to complain to the Information Commissioner's Office (ICO).

Security

Websale payments are processed by a 3rd party service provider who use encryption systems to ensure your credit card details are processed in a secure format. We use SSL encryption for all transmission of payment data.

We do not store any credit card details on our website or electronic databases.

Konekt Group will use reasonable endeavors to maintain appropriate security measures in its facilities to protect against the loss, misuse or alteration of information that L&S has collected from you

Access to your information

You have the right to access any data that relates to you, to delete it, and to object to its use for marketing. You can also check, correct and update your information (for instance, if you change address or email address). To do this, please contact us on GDPR@konekt.group

Cookies

This website uses cookies, which are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They are used to tailor your return visits and provide a more personalised experience, or to assist in monitoring website usage. They do not allow us to identify you as an individual.

It is possible to disable cookies using your browser preferences. Please note that turning off cookies may affect the functionality of our website.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this page. This privacy policy was last updated on 23rd May 2018.